



Media Release

25th November 2024

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| <input checked="" type="checkbox"/> 2 Ten FM | <input type="checkbox"/> Glen Innes Examiner | <input type="checkbox"/> Ten TV Network |
| <input type="checkbox"/> 2LM Lismore | <input type="checkbox"/> Gem FM - Inverell | <input type="checkbox"/> Tenterfield SES |
| <input type="checkbox"/> 2NZ Inverell | <input checked="" type="checkbox"/> LG Focus | <input checked="" type="checkbox"/> Tenterfield Star |
| <input type="checkbox"/> 4WK/4AK Toowoomba | <input type="checkbox"/> Lismore Echo News | <input type="checkbox"/> The Chronicle |
| <input checked="" type="checkbox"/> ABC Lismore | <input type="checkbox"/> NBN TV - Lismore | <input type="checkbox"/> Hon Barnaby Joyce MP |
| | | <input checked="" type="checkbox"/> |
| <input checked="" type="checkbox"/> ABC Radio Tamworth | <input type="checkbox"/> Northern Rivers Heartland | <input type="checkbox"/> Janelle Saffin MP |
| | | <input checked="" type="checkbox"/> |
| <input type="checkbox"/> ABC Radio Toowoomba | <input type="checkbox"/> Prime 7 News - Nth Coast | <input type="checkbox"/> The Land - Tamworth |
| <input checked="" type="checkbox"/> ABC N/E North West | <input type="checkbox"/> Rebel FM Radio | <input type="checkbox"/> Win News |
| <input type="checkbox"/> Armidale Express | <input type="checkbox"/> Southern Free Times | <input type="checkbox"/> Mobile App |
| <input type="checkbox"/> Drake Village Voice | <input type="checkbox"/> Richmond River Independ | <input checked="" type="checkbox"/> All Councillors |
| <input type="checkbox"/> All Progress Associations | <input checked="" type="checkbox"/> Council's Facebook Page | <input type="checkbox"/> The Senior Newspaper |
| <input type="checkbox"/> Moombahlene Local | <input checked="" type="checkbox"/> The New England Times | <input checked="" type="checkbox"/> TSC Website |
| <input type="checkbox"/> Aboriginal Land Council | | <input type="checkbox"/> TSC Website |

TENTERFIELD WATER QUALITY

Council's dam has "turned over", which is a common occurrence during change of seasons. The water from this event - where water from the bottom goes to the surface - unfortunately provides for conditions where iron and manganese may be released into the town's water supply. Council staff have commenced a pre-dosing cycle to oxidise and trap these metals in the filtering process. The process of fine-tuning treatment does take time to take effect, with every alteration experiencing a time-lag of 3 to 4 hours of production. Tenterfield's aging water mains may potentially provide an additional source of iron. Although iron is not harmful, it will create colour throughout the water system - which tends to be higher in areas with ageing infrastructure. The colour can affect laundry with rust-like stains. If this situation is occurring for you, please contact Council for a laundry additive which will remove these stains.

To assist with the build up of iron in Council's water reticulation network, air scouring of the pipes for Tenterfield and Urbenville has been scheduled for next week. Air scouring utilises high pressure air and water to force any unwanted materials from the pipelines. This is being conducted by contractors, called Clearflow. The program will be occurring for approximately 2 weeks. This program is critical to ensure that Council's water mains are clean providing clean water to the town.

During this time, you may notice the contractors pumping water out of fire hydrants. Additionally, there will be times when your water supply may be disrupted. These periods will be notified to you through a letter box drop, advising when and for how long the planned disruption will occur.

Council would like to reassure residents that the drinking water is treated to a high standard as required by NSW Health and the Australian Drinking Water Guidelines and is safe as a potable supply for drinking and bathing.

Council greatly appreciates your patience in the delivery of this air-scour project.

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